

Technology

Plan:

Building a Foundational Approach to Excellence 2020-2025

Vision

We will offer the best opportunity for every enrolled student to attain academic and career goals in an ever-changing world.

Mission

To transform lives through excellence in service, education, and career training.

Values

Cultivating student growth through service, collaboration, innovation, and respect.

Heart

We are dedicated to our employees, our students, and our region.



RIVERLAND
Community College

<https://www.riverland.edu/departments/technology-and-learning-resources/>



MINNESOTA STATE

*Riverland Community College,
A member of Minnesota State*

Critical Strategic Themes

1. Acquiring and retaining high impact talent to lead us to a bold future.
2. Strengthening existing and creating new relationships with partners and friends.
3. Achieving high academic outcomes for all students and eliminating disparities.
4. Using technology and data as tools to improve performance and productivity.



PROGRAM

Objective

Ensure student success for all by developing and nurturing high quality academic programs, students services, faculty, and external partnerships, which focus on closing equity gaps.

Goals

1. Provide technology support for software tools used for academia, including videoconferencing, Zoom Rooms, Brightspace, and Q365 for the classroom and online.
2. Continue standardization of technology to provide faculty and staff consistency and reliability.
3. Support and redesign workflows, electronic signatures and document management capabilities.
4. Continue to provide learner and instructor support for Riverland's Online Learning.
5. Enhance library collection to include resources geared towards closing equity gaps.
6. Increase data collection points and implement scoring systems through the use of technology to target and improve recruitment and retention in high need students.



PEOPLE

Objective

Celebrate and enhance the College's culture of service, collaboration, innovation, and respect.

Goals

1. Evaluate and provide professional development opportunities for staff.
2. Provide professional development for faculty so that they will be more comfortable and better able to incorporate information technology into the curriculum and guide students in making effective use of the technology.
3. Partner with Accessibility Services to provide expertise to continually evaluate those in need of these services.

Minnesota State Equity 2030 Vision

"By 2030, Minnesota State – together with our partners – will eliminate the educational equity gaps at every Minnesota State college and university." Equity 2030 concentrates on six primary areas:

1. Student Academic Access
2. Student Engagement and Support
3. Enhanced Access
4. Workforce Diversity & Strategic Talent Management
5. Financial Resources and Support
6. Data Guided Decision Making



RESOURCES

Objective

Build sustaining relationships and establish funding priorities to ensure long term financial and physical viability of the college.

Goals

1. Further enhance technology for teaching and learning to include computers and other technology equipment. Equipment is upgraded/recycled on a schedule, teaching classrooms are updated and Wi-Fi across the three campuses is monitored and upgraded as needed.
2. Data security across Riverland's campus is a top priority. Online data and other resources should be available, easy to use and secured using proper risk mitigation mechanisms. Continue to implement safeguards to secure network infrastructure and data.
3. MinnState and Riverland believes that a new ERP system is needed. The implementation of WorkDay on campus will bring significant efficiencies and improved functionality.
4. Maintain an up-to-date business continuity plan and disaster recovery plan that falls into alignment with priorities outlined by the college.



OUTREACH

Objective

Develop marketable and customized programming (including either academic programming or student services) and training that builds markets, enrollment, and Riverland's brand within the service area.

Goals

1. Partner with other regional educational institutions. Oversee the RUS Grant implementation.
2. In collaboration with other departments, provide technical support when needed related to programming and marketing.