

Technology

Plan:

Building a Foundational Approach to Excellence 2026-2030.

Vision

We will offer the best opportunity for every enrolled student to attain academic and career goals in an ever-changing world.

Mission

To transform lives through excellence in service, education, and career training.

Values

Cultivating student growth through service, collaboration, innovation, and respect.

Heart

We are committed to serving our students, our employees, and our communities.

<https://www.riverland.edu/departments/technology-and-learning-resources/>



Heart | Students

Community | Growth



Objective

Foster a mission-driven workplace culture across the institution that reflects the Heart of Riverland and promotes diversity, effectiveness, collaboration, and engagement.

Goals

1. Strengthen a mission-driven, inclusive technology and learning environment by standardizing and sustaining reliable technology systems, delivering equitable support for all students and instructors, and partnering with every department to meet Riverland Community College's evolving teaching, learning, and operational needs.
2. Institutionalize a sustainable, audit-ready cybersecurity program aligned to NIST SP 800-171 Revision 3 expectations—protecting Controlled Unclassified Information (CUI), reducing high-risk technical exposure identified through testing, and embedding security governance (policy, training, logging, configuration and change management) into standard operations across the organization.
3. Foster a mission-driven and people-centered approach to AI by supporting faculty, staff, and students in the responsible, ethical, and effective adoption of AI technologies for teaching, learning, and institutional work, while ensuring safe use, shared understanding, and equitable access across the college.



Objective

Increase student success (retention, completion, transfer) of ALL Riverland students through best practices in and out of the classroom.

Goals

1. Ensure consistent, reliable, and student-centered support for core academic technology platforms—including Zoom, Brightspace, and Microsoft 365—to enhance teaching effectiveness, learning engagement, and student persistence in all instructional modalities.
2. Leverage the implementation of a modern Student Information System (SIS) and Customer Relationship Management (CRM) platform to strengthen data-informed decision-making, utilize predictive analytics, and proactively identify and support students at risk of not completing a credential.
3. Expand professional development opportunities for students by building digital literacy, technology fluency, and career-relevant skills that support academic success, workforce readiness, and successful transfer pathways.

Technology Plan:

Building a Foundational Approach to Excellence 2026-2030.

Vision

We will offer the best opportunity for every enrolled student to attain academic and career goals in an ever-changing world.

Mission

To transform lives through excellence in service, education, and career training.

Values

Cultivating student growth through service, collaboration, innovation, and respect.

Heart

We are committed to serving our students, our employees, and our communities.

<https://www.riverland.edu/departments/technology-and-learning-resources/>



Heart | Students



Community | Growth



Objective

Foster stronger ties to the communities we serve through aligning academic programming to local workforce needs, increasing community engagement and visibility, and strengthening Riverland's influence and contribution in key community organizations.

Goals

1. Expand Riverland's role as a community learning resource by offering library-led lectures, presentations, and learning events that engage students, employees, and community members, and promote lifelong learning, civic engagement, and community connection.
2. Support the development, redesign, and delivery of academic programs across the Austin, Albert Lea, and Owatonna communities by partnering with academic and workforce stakeholders to strengthen Career and Trade programs and Customized Training that align with local and regional workforce needs.



Objective

Develop a robust growth plan for the college that includes not only enrollment but strategic growth in revenue outside of tuition and state appropriations.

Goals

1. Pursue and support technology-focused grant opportunities that align with Riverland's mission, vision, and strategic priorities, and that enhance institutional capacity, student success, and alternative revenue generation beyond tuition and state appropriations.
2. Continuously evaluate technology usage data to inform strategic, data-driven decisions related to hardware and software investments, ensuring effective resource utilization, cost sustainability, and long-term support of institutional growth goals.