



2011-2012 **Online** Supervisory Management

Course #	Course Title	Credits	Opens	Closes
SMGT 1000	Principles of Supervisory Leadership	3	8-22-11	11-14-11
SMGT 1200	Quality and Productivity Improvement	2	8-29-11	10-24-11
SMGT 1220	Work Teams	1	9-7-11	10-5-11
SMGT 1230	Planning & Project Management	1	9-7-11	10-5-11
SMGT 1460	Stress Management-Wellness	1	9-14-11	10-12-11
SMGT 1250	Managing Customer Service	1	9-21-11	10-19-11
SMGT 1270	Creativity & Innovation	1	9-28-11	10-26-11
SMGT 1440	Employee Selection	1	10-5-11	11-2-11
SMGT 1470	Safety & Compliance Management	1	10-12-11	11-9-11
SMGT 1430	Employment Law	1	10-19-11	11-16-11
SMGT 1450	Employee Training	2	10-25-11	12-20-11
SMGT 1400	Performance Management	1	10-26-11	11-23-11
SMGT 1480	Employee Assistance Issues	1	11-2-11	11-30-11
SMGT 1410	Coaching	1	11-16-11	12-14-11
SMGT 1420	Managing a Diverse Workforce	1	11-16-11	12-14-11
SMGT 1000	Principles of Supervisory Leadership	3	1-9-12	4-2-12
SMGT 1010	Interpersonal Skills	1	1-17-12	2-14-12
SMGT 1020	Leadership Development	2	1-23-12	3-26-12
SMGT 1030	Work Ethics	1	2-14-12	3-20-12
SMGT 1040	Managing Change	1	2-21-12	3-27-12
SMGT 1060	Strategies for Personal Effectiveness	1	2-28-12	4-3-12
SMGT 1210	Problem Solving-Decision Making	2	2-21-12	4-24-12
SMGT 1050	Conflict Resolution	1	3-5-12	4-9-12
SMGT 1240	Meeting Management	1	4-2-12	4-30-12
SMGT 1260	Time Management	1	4-9-12	5-9-12

For more information, please contact any member of the Riverland Supervisory Management Team:

1-800-247-5039

Vicki Lunning
Vicki.Lunning@riverland.edu



For Information regarding:

- Course Descriptions and Program Information
- Student Policies, Procedures and Announcements
- Online Resources
- Your Personal Student Account and Academic Record

Visit our Website at
www.riverland.edu/supervisorymanagement